Welcome Back
Here are 5 things you need to know about IT for the fall 2022 semester.

Updated Classroom Tech and Self-Help

This past year, we refreshed 42 classrooms or conference rooms in Hitchcock, Dowling, and Eppley. Please visit your fall classroom before your first class to ensure you are familiar with the technology. To assist with the technology, we have included a QR Code card on each podium that will link you to instructions for the controller in your room. doit.creighton.edu/ClassroomTechDirections

Extended Hours - myIT & Classroom Support

Beginning August 8th, the myIT Service Desk will extend their hours to 7:30am to 7:30pm, Monday through Friday. There will also be a classroom technician available during these extended hours. You can contact the myIT Service Desk at 402-280-1111 or 800-329-1011 or by email at servicedesk@creighton.edu.

Student Success Hub

The launch of the new student success hub standardizes coaching and advising across all nine colleges. The mobile-enabled solution provides a 360-degree view of students and student engagement, providing faculty and staff, with a better understanding of student success. To date 200 faculty and staff have been trained on the new system with over half of them full-time faculty members, including Phoenix. Training will be completed before the start of the Fall semester.

Zoom Limits

• Zoom reinstated the 40-minute time limit on all meetings associated with free (basic) Zoom accounts used by most Creighton students and guests. Meetings initiated by basic Zoom accounts are limited to 40 minutes. If students are simply attending a Zoom meeting scheduled or initiated by a faculty or staff member, they will not see a time limit. doit.creighton.edu/zoom
• All Creighton faculty and staff are eligible for Zoom Pro licensing and are exempt from this time limit. To ensure you as faculty or staff are using a Zoom Pro account, please log into creighton.zoom.us using your NETID@creighton.edu and Blue Password before you begin your Zoom meeting. If not logged in correctly this could affect your meetings.

Microsoft Provides Learning Resources

Need to brush up on your Office 365 skills? Wish you knew more about Teams? Microsoft 365 Learning Pathways can help and is included with the Creighton Microsoft license. The Division of Information Technology recommends this SharePoint site that offers both text and video self-help materials on all Microsoft 365 products. To learn more about this great resource, go to https://creightonuniv.sharepoint.com/sites/LearnMicrosoft365.