Creighton University
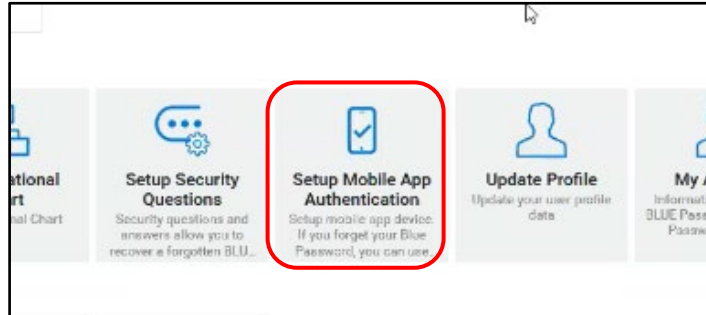## Division of Information Technology

Creighton Access Management Interface (AMI)
Setting Up Your Mobile Device

If you forget your Blue password, you can access your account by using your mobile device. To active this feature, follow the instructions below.

- Select **Setup Mobile App Authentication** from the **Application** tab.

- First choose the tab for the type of mobile device you have. **Android**, **iPhone**, or **Other**.
- Review the instructions for either **Students** or **Faculty/Staff**.
- Install or open the recommended app for your device. (Microsoft Authenticator, Duo, etc.)
- Follow the instructions for your device specific app and scan the QR code.
- Next click **Continue**.
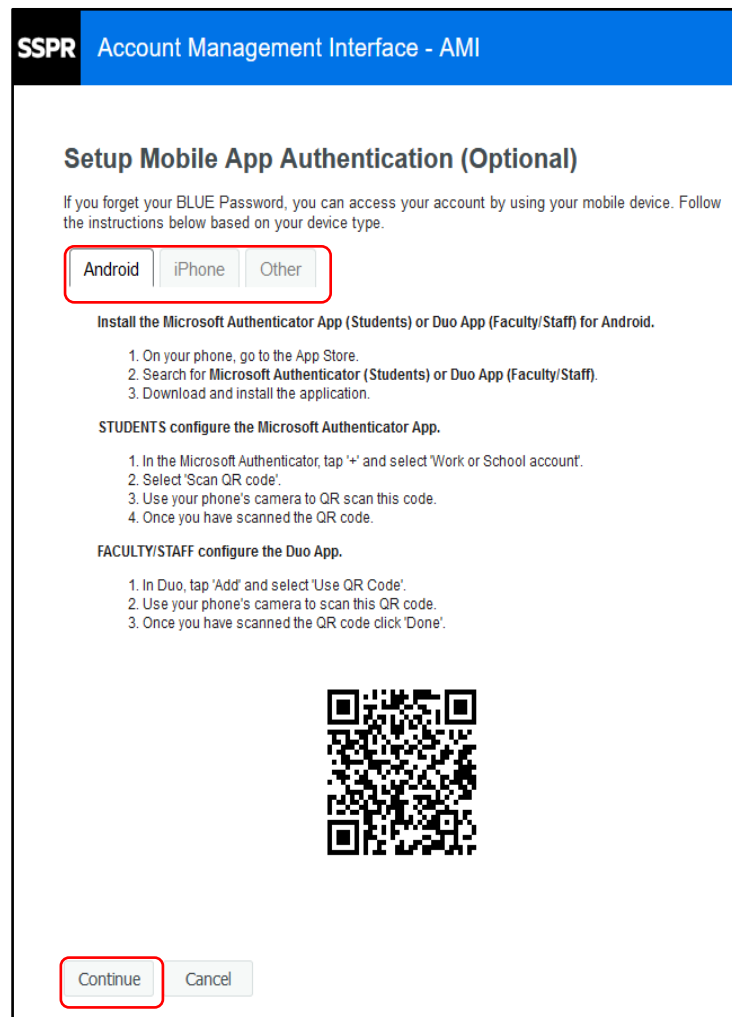
- A Passcode will then be sent to your mobile device in whichever app you chose for verification.
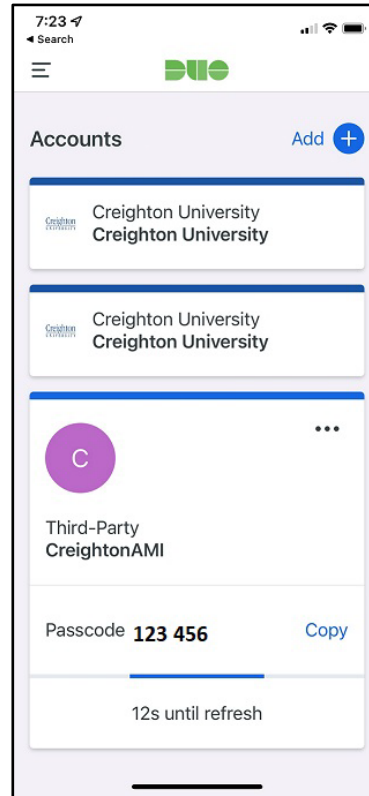
- To test that your mobile device is setup correctly, enter the code sent to your device in the **Validation Code** box.
- Next click **Validate**.
  A verification message is then sent to your mobile device confirming that your mobile device is correctly set.