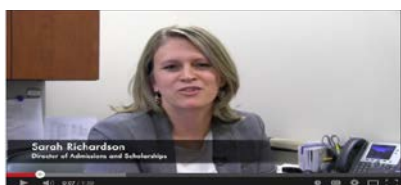


Using Technology!

See Sarah Richardson tell how she uses technology in her job as Director of Admissions and Scholarships.

<https://doit.creighton.edu/about-doit/using-technology>



CUAlert, CUAlert!!

The CUAlert system will have new functionality coming in December 2014. Students, Faculty and Staff will now be able to acknowledge the first notification they receive which will stop the escalation process from sending additional notifications to other contact sources (i.e. cell phone, emails, landline phones, text messaging) provided in the system. As is done today, all active staff, faculty and students will have their Creighton email addresses automatically added to the CUAlert system. If you would like to receive notifications via a different means, you can log in to the CUAlert system website (<http://www.creighton.edu/cualert>) using your blue credentials and add the additional contact information. You are responsible for keeping this data accurate and you can log in at any time and update or remove your information. More information will be forthcoming as we get closer to the roll out date.

What is the CUAlert system?

The CUAlert system provides Creighton University administration and security professionals the ability to reach all students and staff with time-sensitive information during unforeseen events or emergencies using voice, email and text messaging. During critical situations, Creighton University officials can use the system to broadcast pertinent information and provide details on appropriate response.

<https://www.creighton.edu/cualert>

See the DoIT Holiday Support Schedule for Christmas break.

<https://doit.creighton.edu/holiday-support-schedule>



<https://twitter.com/CreightonDoIT>

Happy December Team!

Thanksgiving and the holiday season are upon us. It is a time for thanks, reflection, family and comradery. Let's all take some time to reflect on the past year, what we have accomplished, the time spent with our friends and family, and our connection to Creighton University. We indeed have so much for which we should be thankful.

I am thankful for the opportunity to be part of the DoIT family. The entire team has been so welcoming and helpful in navigating the Creighton environment. Your friendship, energy and passion keep me going every day. Thanks for that!

I am thankful to be part of a team blessed with diversity. As a team we have so many strengths, ways of thinking, backgrounds, experience, culture, faith and traditions. These differences make us stronger. All these differences make us better!! Thanks for that!

I am grateful to be part of a mission-oriented, student-focused institution where we have the opportunity to shape lives and contribute to a better tomorrow. We get to create positive and lasting experience for the next generation of leaders. Thanks for that!

I am thankful that we work for an organization that encourages community service. Through our daily tasks and the service we provide outside of our normal roles, we make the world a little bit better for others. Thanks for that!

I am thankful and excited for the opportunity to plan for the future side-by-side with this team and our constituents across campus. The University's leadership values planning in a transparent and collaborative way. This is a tremendous opportunity for all of us to use our creative, analytical, planning and communication skills to drive the One Creighton Mission forward. Thanks for that!

Thanks for all our blessings and opportunities.

Wishing you and the entire Creighton community a safe and blessed holiday.

See you soon!

With warmest regards,

Tim Brooks
Vice President & Chief Information Officer
Creighton University



Subscribe CIO/VP Blog
<http://doit.creighton.edu/ciovp-blog>



<https://www.facebook.com/CreightonDoIT>

SecureIT!

Help family and friends with Social Engineering:

Social engineering is the art of manipulating people so they give up confidential information. This term encompasses phishing emails, phone scams, fake technical support scams, and online auction scams, among many others. During the holiday season it is common to see an increase in malicious emails that claim to contain a holiday card or shipping confirmation. It's also a peak time for scams regarding online for sale ads on sites like Craigslist or EBay.



One scam that has been seen on campus recently is technical support scams, in which an unsolicited caller will inform the user that they have detected a security issue with your computer. Through tactics designed to gain the users trust and pressure them into making quick decisions, the attackers will often be successful in walking the user through the steps to setup remote access and allow the attacker to take remote control of the machine. This leads to offering to "fix" the security problem for a small fee charged to a credit card.

DoIT Staffers are mostly well aware of these scams but take a few minutes to help family and friends over the holiday season so they don't fall victim to these scams. Happy Holidays!

More information:

<https://www.us-cert.gov/ncas/tips/ST04-014> and
<https://doit.creighton.edu/dont-get-phished>



Technical help for Students - Mon-Fri, 9:00 AM to 5:00 PM

Choose your help option

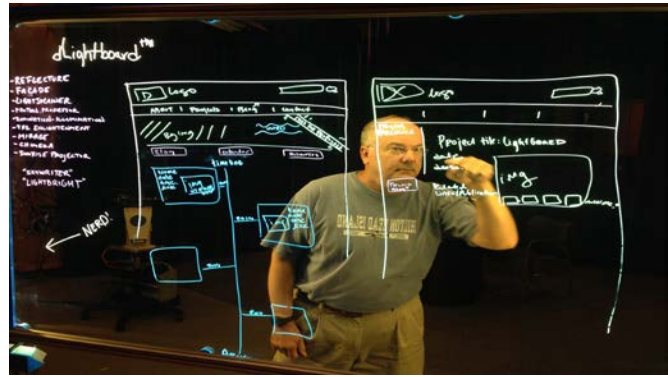
- Call (402) 280-1111, or 800-329-1011, option 2
- Email the Student Service Desk at doit4students@creighton.edu

Technical help for Faculty and Staff - Mon-Fri, 8:00 AM to 5:00 PM

Choose your help option

- Call (402) 280-1111, or 800-329-1011, option 3
- Email the Service Desk at servicedesk@creighton.edu
- Use "Search" to find known solutions
- Visit us in the Lower Level of Reinert Alumni Memorial Library

DoIT Begins Lightboard Build



The Creighton Research and Development "R&D Lab" and the Learning Environments team have partnered to build a lightboard leaning on the work developed by Duke University and Dr. Michael Peshkin. The team is very excited to begin this project and would like to thank Dr. Peshkin and Duke for their collaborative work on this project sharing their technological plans and for inspiring other universities to create new experiences in the way students learn. The applications for this technology seem limitless!

For more information about this project please visit, Duke University:

<http://sites.duke.edu/ddmc/category/lightboard/>

Light boards of the world:

<https://sites.google.com/site/northwesternlightboard/lightboards-of-the-world>

As the deployment of Office 365 (O365) nears completion, DoIT is beginning the next phase of O365 and that's helping users get the most out of this awesome new product!



To help everyone get the best results we have created a new web page dedicated to all things O365! Be sure to bookmark it! Here you'll find tons of information to help you maximize the benefits of O365 such as FAQ's, new features, helpful tips, training, and events.

Be sure to visit and subscribe to our O365 blog too! This will be DoIT's official communication channel for all things O365!!

Microsoft introduces an incredible amount of new features and options regularly, so be sure to check out these pages often to get the most out of this exciting new product!!

<https://doit.creighton.edu/email-and-accounts/creighton-o365>

Congratulations Service Honorees!

| | | | |
|------------------|----------|------------------|----------|
| Debby Halstrom | 40 Years | Sean Miller | 15 Years |
| Denise Handrock | 35 Years | Thomas Thibodeau | 15 Years |
| Michelle Merriam | 35 Years | Aaron Welsler | 10 Years |
| Brian Horn | 30 Years | Cherlyn Wilson | 10 Years |
| Lisa Yates | 30 Years | Glen Cochennet | 5 Years |
| Gregory Bauer | 20 Years | | |

Welcome New Employee!

Brian Bautista



<https://twitter.com/CreightonDoIT>



<https://www.facebook.com/CreightonDoIT>